



**2016 UPDATE**



MICHIGAN'S JUDICIARY

# **DRIVING CHANGE**

TO IMPROVE SERVICE  
TO THE PUBLIC

[courts.mi.gov/drivingchange](http://courts.mi.gov/drivingchange)

# MEASURING PERFORMANCE

## TO IMPROVE OUTCOMES

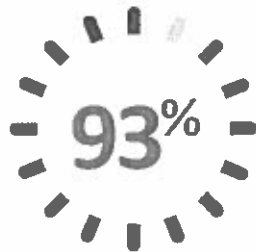
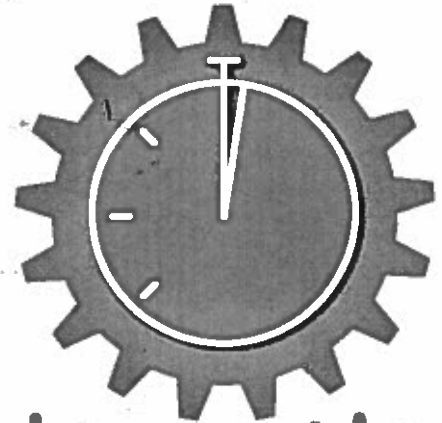
Michigan is leading the nation in measuring performance, analyzing metrics, and using data to drive the adoption of best practices that improve results.

# 96%

OF TRIAL COURT CASES  
ARE CONCLUDED WITHIN THE GUIDELINE

AND OF 100,000

COURT USERS SURVEYED 2013-16...



SAID THEY WERE TREATED WITH  
**COURTESY AND RESPECT**



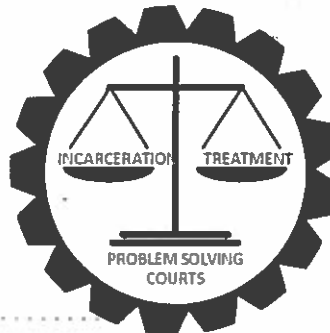
WERE ABLE TO GET THEIR  
BUSINESS DONE IN A  
REASONABLE AMOUNT OF TIME



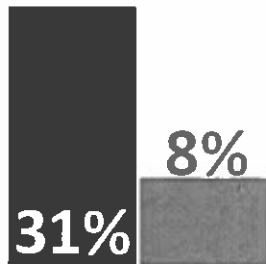
THOUGHT THEIR CASE WAS  
**HANDLED FAIRLY**

# 185

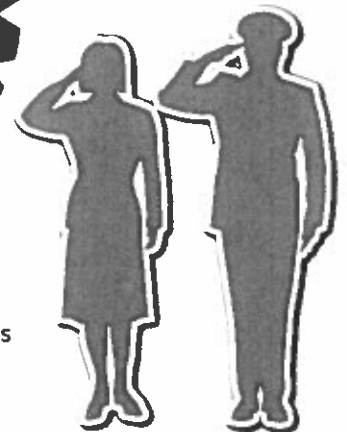
DRUG, SOBRIETY, VETERANS,  
AND MENTAL HEALTH COURTS REACH  
OF MICHIGAN'S  
**97%** POPULATION  
SAVING LIVES  
AND STRENGTHENING COMMUNITIES



**2 TIMES LESS**  
LIKELY TO REOFFEND



Unemployment among  
treatment court graduates  
is reduced, on average,  
**by 74%**



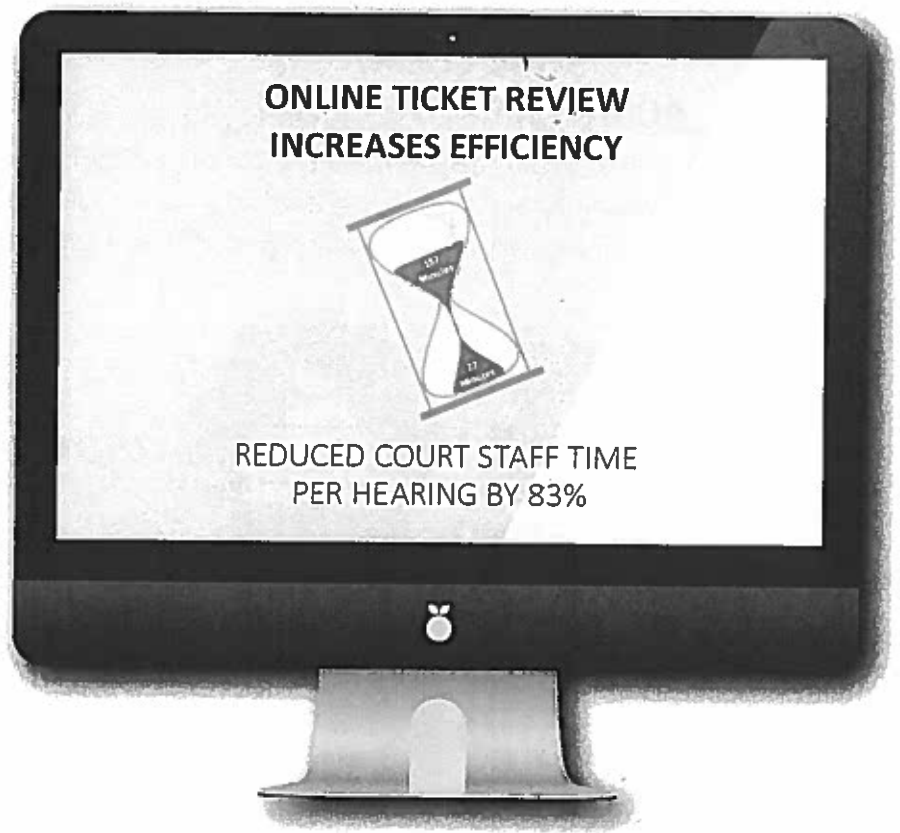
MICHIGAN IS A  
NATIONAL LEADER WITH  
**25 VETERANS**  
TREATMENT COURTS



# IMPLEMENTING NEW TECHNOLOGY

TO INCREASE EFFICIENCY & IMPROVE ACCESS

Implementing technology helps Michigan courts increase access and convenience while improving efficiency and service to the public.



FUTURE STATEWIDE  
**CASE E-FILING**  
WILL SAVE TIME & MONEY



**ONLINE TICKET  
PAYMENTS  
AND TICKET REVIEW**  
SAVE THE PUBLIC MONEY OPTIONS.



IMPROVED AVAILABILITY OF  
**CURRENT CASE  
INFORMATION**  
HAS BEEN REACHED BY THE PUBLIC



MICHIGANLEGALHELP.ORG  
HAS ASSISTED OVER  
**2,000,000 PEOPLE**  
WITH A VARIETY  
OF LEGAL QUESTIONS



**800 VIRTUAL  
COURTROOMS**  
SAVE \$4,800,000

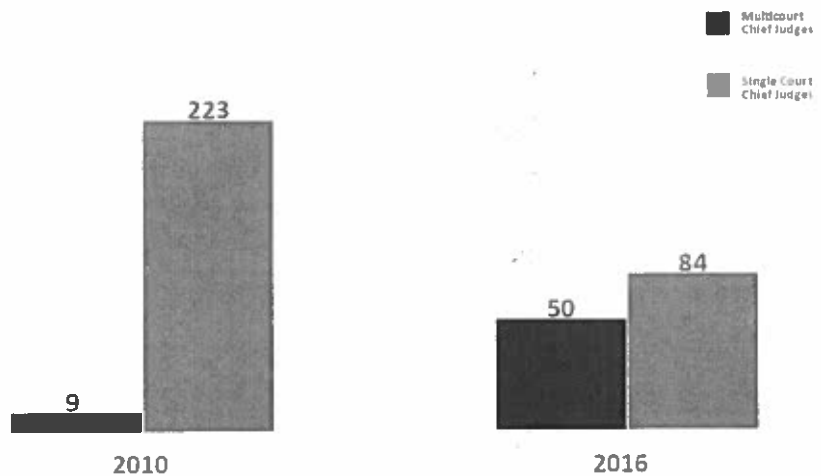
GO TO IMPROVE SERVICE TO THE PUBLIC • [COURTS.MI.GOV/DRIVINGC](http://COURTS.MI.GOV/DRIVINGC)

# REENGINEERING COURTS

TO STREAMLINE OPERATIONS & SAVE MONEY

The goal of Michigan's judiciary is to be the best possible steward of tax dollars by reengineering court processes, sharing resources, and balancing workloads to cut costs and improve service.

## MORE MULTICOURT CHIEF JUDGES REDUCE BUREAUCRACY, IMPROVE STEWARDSHIP



Multicourt and Single Court Chief Judges Since 2010



EVERY COURT IN MI IS **STREAMLINING & REFORMING OPERATIONS** TO IMPROVE SERVICE AND USE OF RESOURCES



**16 BUSINESS COURTS** IMPROVED CONSISTENCY AND TIMELINESS OF CASE OUTCOMES



**ONE-THIRD OF CHIEF JUDGES** PRESIDE OVER MULTIPLE COURTS



**REGIONALIZING TREATMENT COURTS** IS EXPANDING ACCESS TO MORE COMMUNITIES



**RIGHTSIZING THE JUDICIARY** IS TRIMMING 26 JUDGES, SAVING \$15,000,000 SINCE 2011

CHANGE

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# MICHIGAN'S JUDICIARY

## 21<sup>ST</sup> CENTURY JUSTICE 19<sup>TH</sup> CENTURY SYSTEM



Local funding and a complicated structure make reforming Michigan's judiciary difficult. Despite this challenge, grass-roots reforms have helped drive change and make the gears move more swiftly and smoothly, improving service to the public.

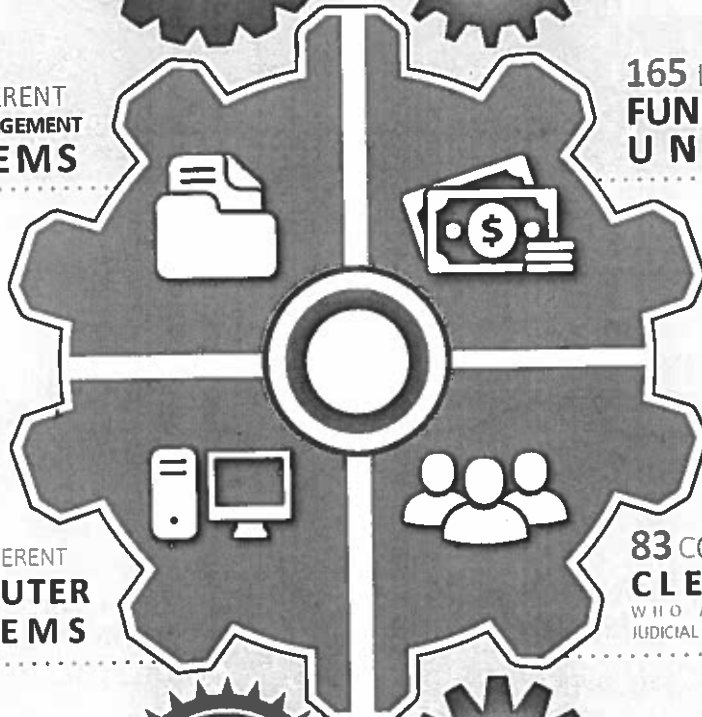
560 LOCAL  
TRIAL COURT  
JUDGES



242 LOCAL  
TRIAL  
COURTS



20 DIFFERENT  
CASE MANAGEMENT  
SYSTEMS



165 LOCAL  
FUNDING  
UNITS

150 DIFFERENT  
COMPUTER  
SYSTEMS

83 COUNTY  
CLERKS  
WHO ARE NOT  
JUDICIAL EMPLOYEES

STATE POPULATION:  
9,922,576



CASES FILED IN 2015:  
3,178,620



TAKE A LOOK AT WHAT WE'VE ACCOMPLISHED

# ONLINE INFORMATION AND SOCIAL MEDIA

## ONE COURT OF JUSTICE WEBSITE

[courts.mi.gov](http://courts.mi.gov)

## STATE COURT ADMINISTRATIVE OFFICE

[courts.mi.gov/scao](http://courts.mi.gov/scao)

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