



Statewide Collaboration

Strengthening Michigan's Public Mental Health Service Delivery to People

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Inspire Hope • Empower People • Strengthen Communities

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For Supporting Boilerplate Language 294



- Expand risk stratification formula to include more people
- Increase utilization of CareConnect 360
- Define a valuable and increased role for Peers in the healthcare coordination model of support
- Enhance communication / collaboration, at the PERSON level, between the PIHP (OCHN) and MHPs in our region

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Integrated Healthcare

Boilerplate 294



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Boilerplate Language 294

Proposed outcomes measures (beyond the costs savings) are:

- Decreased emergency room visits
- Decreased hospital days
- Increased proactive primary care services and preventative care
- Increased stable housing
- Increased competitive employment
- Improved HEDIS scores

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CareConnect 360

Michigan Department of Health and Human Services (MDHHS)
Data Sharing Platform and Care Management Model



Enhance both physical and mental health outcomes for people.



Decrease system-wide costs for both public and private healthcare systems.



Position Michigan as a national leader in delivering quality healthcare services.

Reduced Healthcare Costs in Oakland County

Utilizing the MDHHS CareConnect 360 (CC360 / Care Bridge)

Emergency Department visits*



Hospital Days*



This data reflects healthcare outcomes achieved by 107 Individuals who received shared care planning using CC360 information from August 2016 to July 2019.

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Values

- Primary Focus on people
- Collaborative partnerships
- Service consistency
- Efficiencies



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Leadership

OCHN is an innovative leader in service delivery to people:

- Value-based payment models
- Healthcare integration
- Justice system initiatives
- Self-Determination



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- System growth & progress require change
- Successful change occurs when solutions and options have a positive impact on people being served based on choice
- Michigan is recognized by many states as a role model for delivering public mental health services



“All change may not be progress, but all progress is the result of change.”

~ John Wooden

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Reciprocity in Progress

Statewide Reciprocity Initiatives:

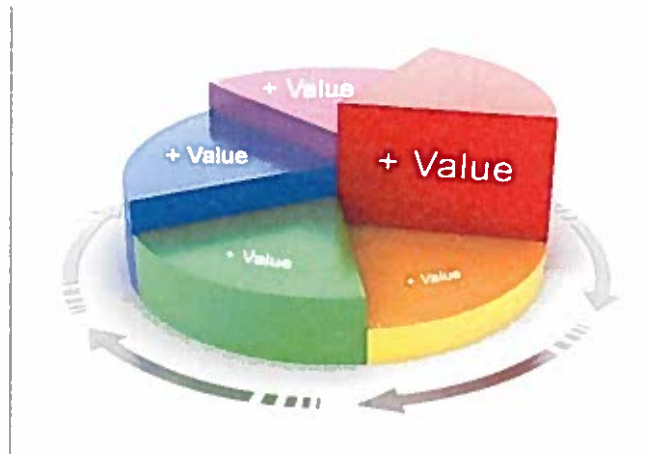
- Direct Service Professional (DSP) training
- Inpatient monitoring for inpatient facilities
- Standardized audit tool for licensed residential homes
- Parity & Health Equity
- Shared group site for storing and retrieval across all regions



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Transforming Michigan's public mental health system through value-based programs and purchasing



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Centers for Medicare and Medicaid Services

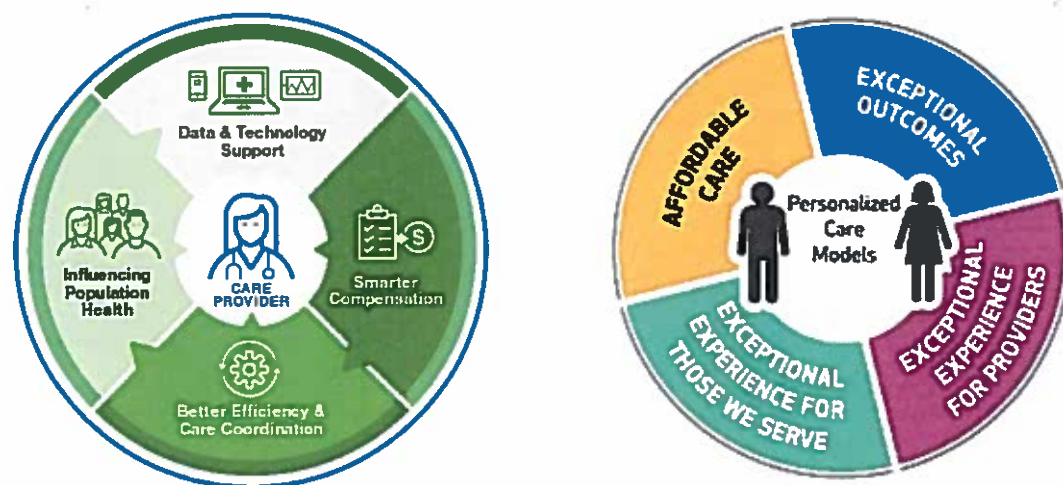
Value-Based Programs:

- Reward health care providers with incentive payments for the quality of care provided, rather than quantity
- Quality strategy to reform how health care is delivered / paid
- Support the Quadruple Aim:
 - Improve person's experience of care
 - Improve health for populations
 - Reduce costs
 - Improve staff satisfaction

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Value-Based Programs / Outcomes



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Value-Based Programs in Michigan

OCHN is partnering with the Community Mental Health Association of Michigan (CMHA) and National Council for Behavior Health (NCBH) to host a series of statewide trainings on implementing value-based programming.



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OCHN Sample Value-Based Program

 **Outcomes**

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Achieving Employment Goals

- In Fiscal Year 2019, there was a 39% increase in people receiving Supported Employment Services
- Stable employment - 72% of people successfully transitioned to Phase 2 - meaning they maintained their employment over one year
- 10% transitioned to lower acuity level – fewer supports required after employment was achieved



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Psychiatric Inpatient Admissions – Targeted Case Management (TCM)

Of the 6,400 people receiving services through the Targeted Case Management model, only 2% had an inpatient psychiatric admission in 2018.*



OCHN has one of the lowest hospitalization rates in Michigan

* TCM data from 2018

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Emergency Department Admissions – Targeted Case Management (TCM)

Of the 6,400 people served through the Targeted Case Management model, only 2 % sought services in an Emergency Department.*



* TCM Data from FY18

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Seen by Primary Care Physician- Assertive Community Treatment (ACT)

Ongoing Improvement ...

- Providers receive an incentive when 95% or below of people receiving ACT services have a primary healthcare visit or healthcare screening in a quarter
- 98% of the 425 people receiving services through the ACT model received a primary care or health screen service*
- 97% percent of these individuals had stable housing after 90 days of services and supports*

* ACT data from FY18

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Transition to Community-Based Services

Transition Initiatives:

- Supportive transitional families for youth preparing to return home
- Home and Community Based Service (HCBS) Plans promoting full community integration – i.e. OCHN pays higher rates for community-based skill building versus facility-based skill building services
- Contract incentives to service providers willing to support people in need of state facility services or those transitioning to the community

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Justice Involvement

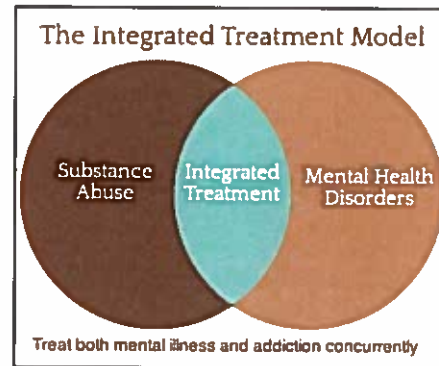
- Long-standing efforts with coordination with the Michigan Diversion Council
- Pre-booking jail diversion – supporting law enforcement in identifying and diverting people to mental health services
- Mental health and adult treatment courts:
 - Seek treatment and utilize services to reduce justice system encounters
 - Access to screenings to determine substance use level of care
- Medicaid Assisted Treatment (MAT): Combines treatment planning, recovery coaches, and therapeutic services to address opiate use disorders
- Juvenile Justice:
 - Early identification
 - Care coordination

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Substance Use Disorder

- OCHN is in the early planning stages of developing value-based outcome models for the SUD population
- Oakland County saw a 28% decrease in overdose deaths from 2017 to 2018*
- Decrease is attributed to multiple OCHN initiatives and numerous community partners



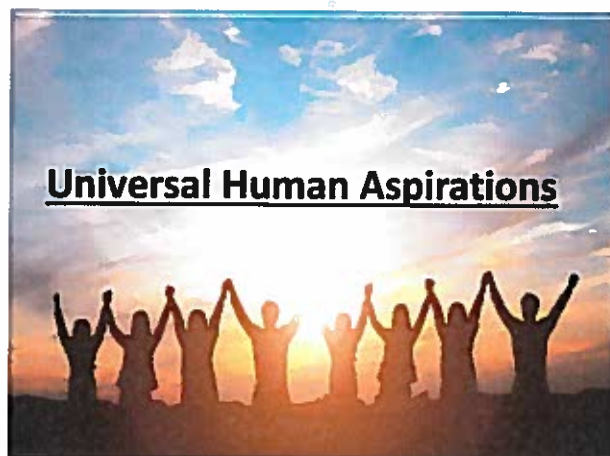
*Data from Oakland County Medical Examiner

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Real Life Quality Outcomes

- Living in a home you control
- Being an active and contributing community member
- Maintaining existing relationships
- Making new friends
- Earning income
- Being healthy and safe



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