



MDHHS: House Appropriations Subcommittee on Health and Human Services Strategic Integration Administration

March 9, 2021

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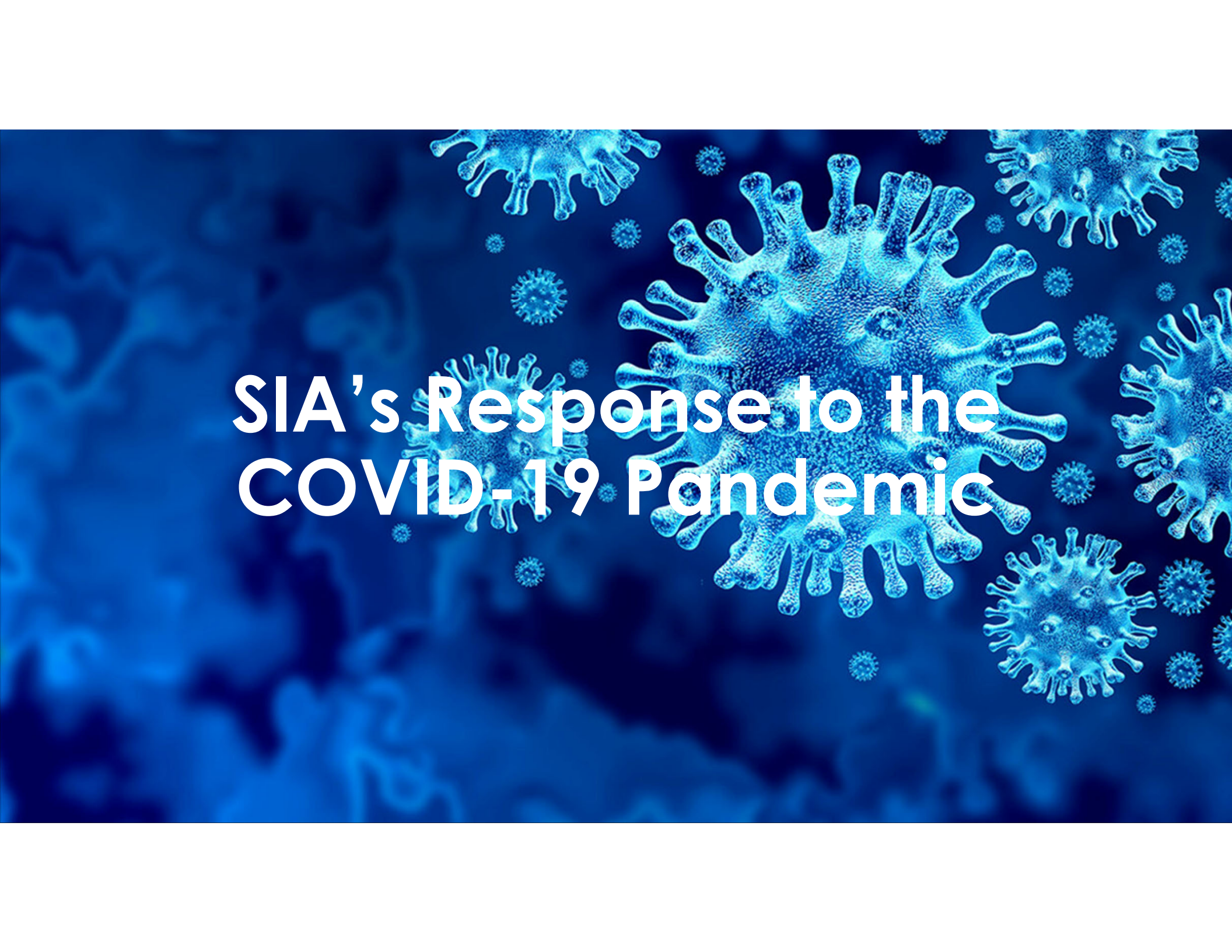
The **Strategic
Integration
Administration
(SIA)**,
in coordination
with MDHHS
Financial
Operations and
DTMB:

Helps MDHHS program areas identify and define their needs.

Ensures the initiatives MDHHS pursues align with our goals and priorities.

Acts as a liaison between MDHHS program areas and DTMB to ensure technology meets program needs.

Protects MDHHS data and ensures compliance with data usage laws and regulations.



SIA's Response to the COVID-19 Pandemic

COVID-19 Pandemic Response Efforts

Items from the IT Project Report

Approximately 30 IT projects were executed in response to COVID-19

- **MiContact Hotline** (Public Health Administration)
 - Implement a contact center for MDHHS to manage and streamline COVID-19 testing capacity through the MDHHS Bureau of Laboratories.
- **COVID-19 Volunteer Website** (Public Health Administration)
 - Provide a website where the public can volunteer to aid the State of Michigan in relation to the COVID-19 pandemic.
- **Bridges Eligibility COVID-19 System Updates** (Economic Stability Administration)
 - Updates to the Bridges eligibility system in response to needs that arose from COVID-19. E.g., Food Assistance (FAP) updates, Medicaid eligibility updates, clothing allowance changes, etc.
- **P-EBT Eligibility** (Economic Stability Administration)
 - Implement a solution to quickly identify Michigan school students in need of emergency Food and Nutrition assistance.
- **Test Scheduling Website** (Public Health Administration)
 - Assist Michigan residents with scheduling their own COVID-19 testing.

COVID-19 Pandemic Response Efforts

Items from the IT Project Report (continued)

- **Data Analytics and Visualization** (Public Health Administration)
 - Implement data analytics and reporting for COVID-19 statistics and data.
- **EMResource Reporting** (Public Health Administration)
 - **EMResource** is an interoperable web-based disaster platform that MDHHS makes available to healthcare providers throughout the State of Michigan. Functional enhancements and advanced reporting capabilities were implemented.
- **GetSetUp** (Medical Services Administration)
 - Implement **GetSetUp** to support older Michiganders that find themselves isolated during the COVID-19 pandemic.
- **Mobile Alert Application** (Public Health Administration)
 - Implement **MI COVID Alert app** to notify Michiganders if they have been in close contact with someone who tested positive for COVID-19.



FUNDING

PROJECTS

GRANTS

Progress on FY21 IT Initiatives

Management of IT Shortfall

Progress

- All IT work evaluated by MDHHS/DTMB IT Executive Governance
- Continued freeze of non-essential IT development
- Evaluation of all discretionary department-wide spending
- IT GF Reductions and vendor concessions:
 - FY2019 \$12 million
 - FY2020 \$11million
 - FY2021 \$12.2 million (planned)

Child Welfare IT Modernization

Background

- Received **\$4.4M Gross** (\$2.6M GF/GP).
- CSA will transition from MiSACWIS to a Comprehensive Child Welfare Information System (CCWIS).
- Completed in phases, with full CCWIS compliance achieved by **2024**.

Progress

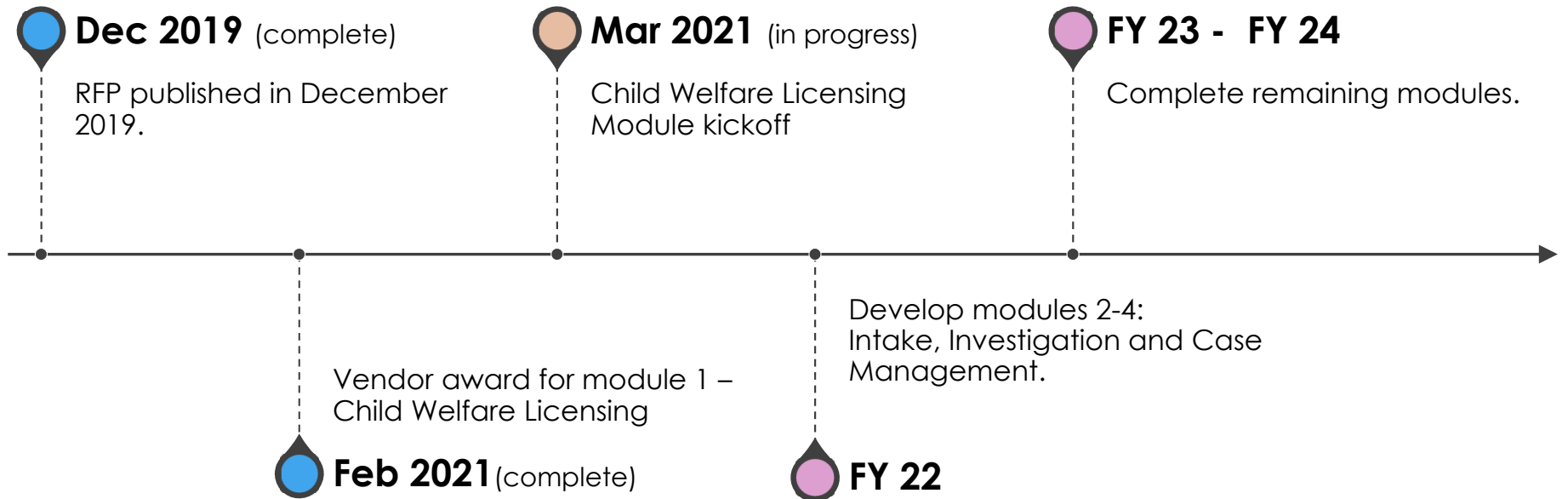
- Deloitte was selected as the vendor for the first CCWIS module, the **Child Welfare Licensing Module**.
- It is anticipated that the department will onboard Deloitte in **March 2021** and immediately begin preparations for module design, development, and implementation.

Expected Impact

- Ensure child safety through robust monitoring and oversight
- Improve the foster and agency licensing process
- User-friendly portal for foster families

Child Welfare IT Modernization

Timeframes / Current Status



Governor Whitmer's Executive Budget Recommendation

FY 2022

Child Welfare IT Modernization

Context

- Aging and failing IT system, MiSACWIS.
- “Persistent and significant defects.”
- Caseworkers routinely describe MiSACWIS as a critical obstacle to serving kids and families.

Response

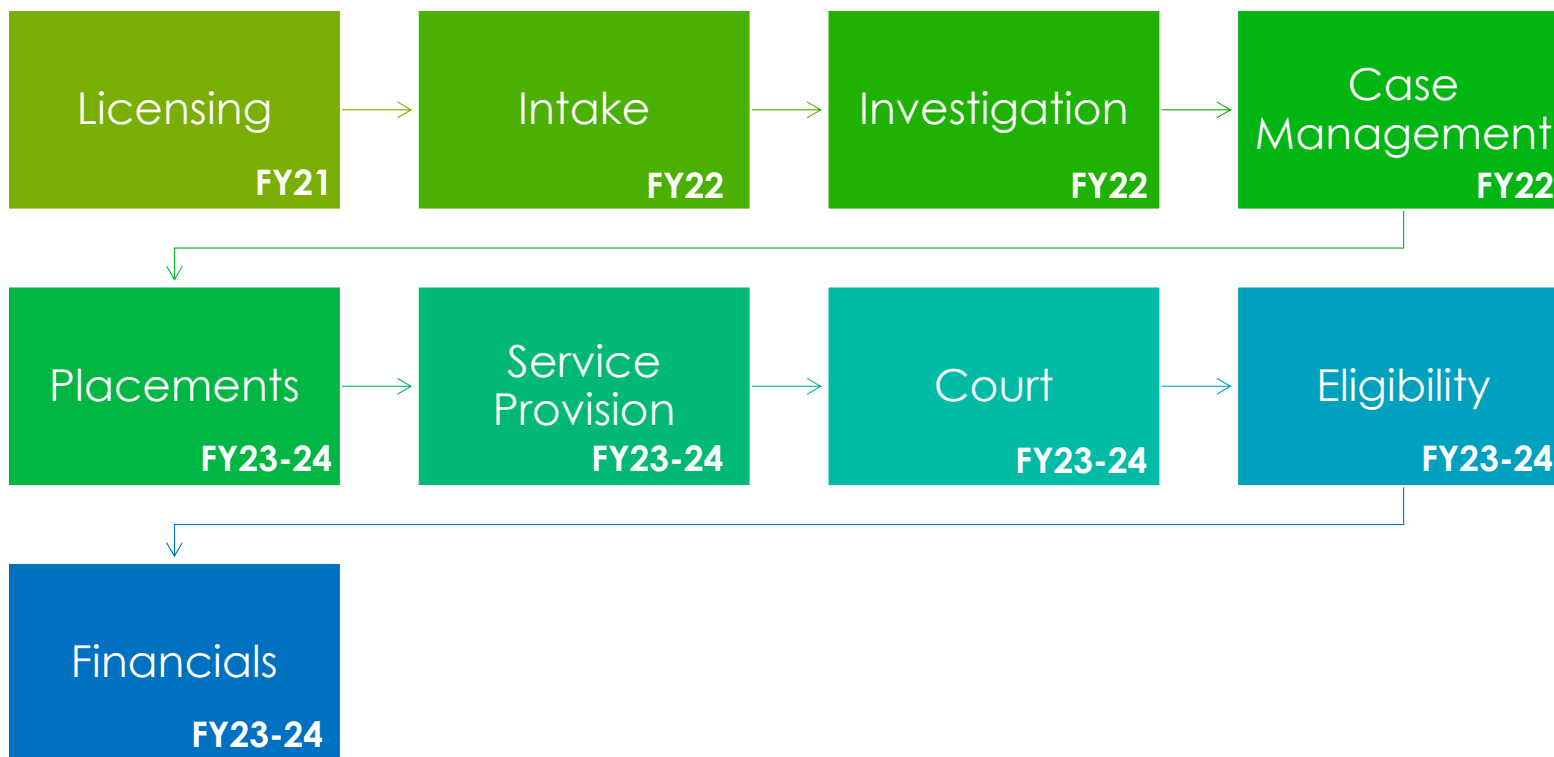
- Completion of **three additional modules** to the new Comprehensive Child Welfare Information System: intake, investigation, and case management.

Expected Impact

- Improved outcomes for kids and families.
- Increased caseworker satisfaction and retention.

CCWIS Modules

Tentative Roll-Out Sequence





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