

# **Company Overview**

### 4th Largest Combination Utility

Founded in 1886

~8,500 employees

Serving 6.7M Michigan Residents

#### **Electric Business**

- Serving 1.9M electric customers
- Operating ~100,000 miles of electric distribution
- 7,526 MW of generating capacity

#### **Gas Business**

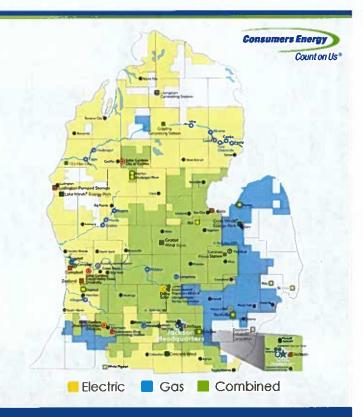
- Serving 1.8M gas customers
- Operating ~28,000 miles of distribution pipeline
- 309 Bcf gas storage

#### **Planet Goals**

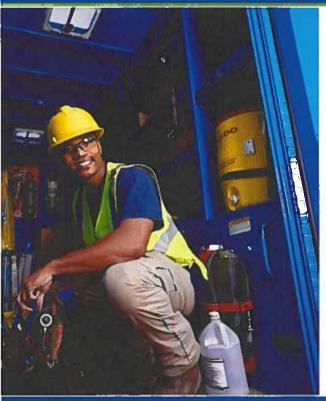
Exit coal in 2025

Net zero methane emissions for our gas system by 2030 Net zero carbon emissions for our electric business by 2040

Net zero GHG emissions for our entire business by 2050



Michigan Made. Here to Stay.



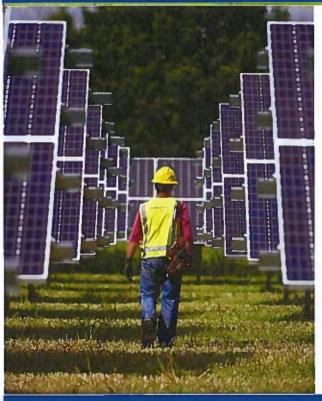
## **People**



- · First quartile customer experience ranking
- First quartile customer complaints; lowered in 2022
- \$38M support for most vulnerable customers
- Forbes®
  - #1 utility for America's Best Employers for Women
  - Top utility for Best Employers for Diversity
  - America's Best Large Employers
- Military Times: Best for Vets Employers
- Newsweek: America's Most Responsible Companies
- Top quartile employee safety: 36% reduction in high-risk incidents
- · 41% Unionized workforce



Heart of Service.



### **Planet**



### **Electric Clean Energy Plan**

- All coal-fired plants will be retired in 2025
- ~60% reduction in carbon emissions in 2025 (from 2005 baseline)
- 8 GW of solar, 550 MW of storage and 2.5 GW of demandside resources by 2040
- · Acquisition of existing 1.2 GW natural gas plant
- · Saving our customers ~\$600M

#### Clean Gas Plan

- Net zero methane in 2030
- >\$250M of gas infrastructure replacement to improve safety
- Reduced 448MT of methane in 2022
- Commitment to power 1M electric vehicles
- Large customer renewable subscriptions driving >300MW renewables build

Leaders In The Clean Energy Transformation.

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# **Prosperity**



- Economic Development (since 2019)
  - \$11.8B of Investment in Michigan
  - · Added more than 14,500 jobs
- \$18.5M+ to Michigan non-profits from co-workers and retirees in 2022
  - \$7.8M from the Consumers Energy Foundation
- \$169M from Consumers Energy Foundation (since 2009)
- Met 5-year commitment to double spend with diverse suppliers ahead of schedule in 2022
- \$38M to support our most vulnerable customers
- Michigan based, healthy utility supporting Michigan as a desirable location to invest

We Work Here. We Live Here.

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# Basics of Serving Customers – The 3 R's



### Reliability & Resiliency **Work Underway Resource Adequacy** Forestry and Tree Trimming: Addressing the #1 cause of outages • Sectionalizing: On-plan for 7,000 fuses Automation: Smart meters, sensors and devices driving optimized operation • ATRs: On-plan for 123 reclosers in Infrastructure Upgrades: Replacing poles and upgrading substations **Undergrounding:** Proposed pilot under consideration with MPSC Distributing energy safely and reliably from Ensuring adequate, cost-efficient and dependable resources for all customers supply resources to customers

Improving Reliability and Resiliency for Michigan's Future.

# **Affordability**





#### Rate

## Reducing Customer RATES

- Protection from market volatility and high costs with one of the largest gas storage fields in the nation
- Lean Operating System: CE Way for cost management and service improvement
- Clean Energy Plan saves ~\$600M for customers
- Economic Development: improving rates for all customers by sharing fixed costs





## Lowering Customer CONSUMPTION

- \$5.5B in customer savings from Energy Waste Reduction programs (since 2009)
- Conservation voltage reduction program
- Energy efficiency program
- Demand response program
- Energy engineers for high energy use business customers





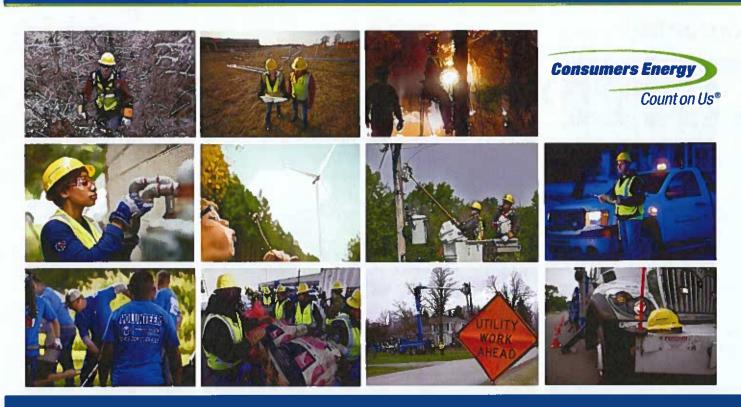
#### Bill

## Driving Down Customer BILLS

- Electric bills average \$4 per day
  - 13% below the national average
  - 2% below Midwest average
- Gas bills average \$3 per day
  - 19% higher than national average
  - 11% higher than Midwest average
- Vulnerable customers:
  - Bill credits
  - Budget plans, payment forgiveness
  - Non-profits and DHHS coordination

Working to Keep Customer Bills Low.

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Serving Michigan for 137 Years. Caring for Customers and Communities.

## Breakdown: Average Electric Customer Bill





# Breakdown: Average Natural Gas Customer Bill



