

Prepared for Michigan House of Representatives: Families, Children and Seniors Committee February 23, 2021

Presented by: Ronald Taylor, President & CEO



Serving Detroit, Hamtramck, Harper Woods, Highland Park & the 5 Grosse Pointe

1333 Brewery Park Blvd. Ste. 200 Detroit MI 48207 313-446-4444

www.DetroitSeniorSolution.org

Detroit Area Agency on Aging "The Senior Solution"

"Our mission is to educate, advocate, and promote healthy aging to enable people to make choices about home and community-based services and long-term care that will improve their quality of life."



History of DAAA

- Since 1980, the Detroit Area Agency on Aging (DAAA) has provided services in Detroit as well as nine surrounding communities (Hamtramck, Harper Woods, Highland Park and the five Grosse Pointes).
- The Detroit Area Agency on Aging has built the infrastructure and formed the backbone of the home & community-based service (HCBS) delivery system for seniors and adults with physical disabilities for over the past four decades.
- Partner with over 130 CBO's and similar entities to deliver services to approximately 90,000 seniors and caregivers annually.
 - Engaged over 294+ volunteers at 588 hours during COVID-19 to support and provide services to the senior community.
- The DAAA has experience operating in the MLTSS industry through the MI-Choice, Aging and Adult Services Agency (AASA), and MI Health Link Programs.

Social Care + Health Care = Value Based Care



Profile of Older **Adults** Residing in DAAA **Service** Area



Approximately 150,000 Older Adults Reside in Region 1A

- Close to 74% of our older adults are African American, 22% Caucasian, 2% Latina and 2% Other Race/More Than One. Very diverse culturally.
- About 1 in 5 older adults in our region live in poverty, more than double the state rate
- 1-in-3 older adults (age 65+) in our region live alone
- 89% or approximately 135,000 older adults residing in our region have at least one chronic illness
- Over one-third (39%) or close to 60,000 older adults in our region have 3 or more chronic illnesses such as hypertension, arthritis, heart disease, stroke and diabetes
- 38% of Caregivers are 60+ years old
- 51% of our older adults have Broadband Internet and 42% have smartphones

The Impact of SDOH's is great

• The death for older adults in our region, for the ages 50-59 is 122% higher in comparison to those age 50-59 in the rest of the State of Michigan and is 48% higher for ages 60-74

Our Service Delivery Model

Provides Value and Keeps Individuals in Their Homes

- Adult Day Services
- Caregiver Education,
 Support and Training
- Chore Services
- Community Living Support
- Community Support Services
- Community Transportation
- Community Wellness Service Centers
- Congregate Meals
- Coordination & Support
- Counseling

- Deaf and Hearing Services
- Elder Abuse Prevention
- Environmental Home Modifications
- Evidence Based Programs
- Fiscal Intermediary
- Hearing Impaired Assistance
- Home Delivered Meals
- Homemaker Services
- Information Assistance
- Legal Assistance
- Long Term Care
 Ombudsman
- Meals on Wheels
- Medical Equipment & Supplies

- Non-Medical/Non-Emergency Transportation
- Nursing Facility Transition Services
- Outreach and Assistance
- Personal Care Services
- Personal Emergency Response Systems
- Respiratory Care
- Respite Care Services
- Senior Community Service Employment Program
- Telehealth
- Training
- Vision Services

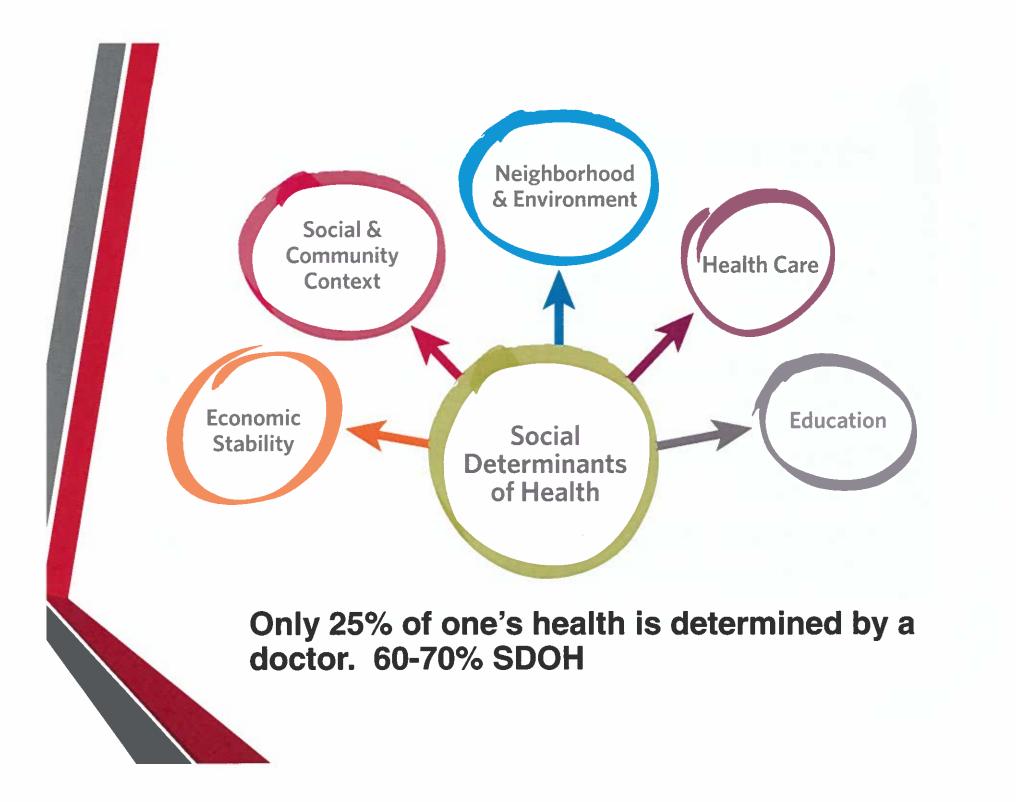
COVID-19 EMERGENCY RESPONSE

EMERGENCY MEAL RESPONSE DUE TO COVID-19

- Distributed 3,800 produce boxes with fruits and vegetables at recreation centers.
- Partnered with City of Detroit and Gleaners Food Bank to delivery 8,760
 Quarantine boxes to clients .
- Partnered with Isaiah Project/Gateway Gourmet to delivery 13,383 meal boxes.
- Partnered with three Community Wellness Service Centers to provide Emergency Grocery shopping, prescription drug pickup and delivery of incontinence items.
- Over 22,300 Wellness Calls were placed addressing Social Loneliness and Isolation.
- Partnered with the State of Michigan through MDHHS/AASA to distribute 40,300 disposable gloves, 102 gallons of hand sanitizer, 3,732 face shields, 4,150 masks, 23 boxes of disinfectant wipes, 22 boxes of gel hand sanitizer.
- Worked with World Medical Relief to distribute 2,000 pairs of gloves and other PPE items.

Present Challenges Facing DAAA

- Support for Lifespan Programs and Services
- Waitlist for Individuals in the MI Choice Waiver Program
- Lack of Resources to Support Caregivers (Formal and Informal)
- Digital Divide (Access to Services/Social Loneliness & Isolation
- Additional Resources for Home & Community Based Services (Re-Balancing Initiative)
- Support for Home Repair Programs



Our Network

Tested

 We score high in healthcare and safety metrics with positive results, our network providers score equally high.

Authentic and Trusted

 Dedicated to senior care and the disabled needs, we have decades of experience in being effective and serving thousands.

Unique

 Our professional network of over a 100 healthcare related service providers is designed to meet the medical, behavioral, transitional housing, nutrition, societal transportation, and specialty needs of the many we serve.

