

Address	City	Zip							
17173 Starmwich	Livonia	48152							
27861 W. Stanmoor Dr.	Livonia	48154							
18293 Deering	Livonia	48152							
18173 Lathers	Livonia	48152							
32052 Cambridge	Livonia	48154							
17110 Merriman	Livonia	48152							
27674 Pickford	Livonia	48152							
16724 Savoie	Livonia	48154							
28034 Curtis	Livonia	48152							
17231 Doris	Livonia	48152							
29156 Broadmoor	Livonia	48154							
15825 Harrison	Livonia	48154							
18606 Deering	Livonia	48152							
15290 Brentwood	Livonia	48154							
17240 Doris	Livonia	48152							
18288 Deering	Livonia	48152	Branches on wires						
18197 Deering	Livonia	48152							
17397 Brookview	Livonia	48152							
18331 Lathers	Livonia	48152							
29120 Sunnydale	Livonia	48154							
18115 Middlebelt Rd.	Livonia	48152							
28553 Wentworth	Livonia	48154							
18339 Gillman	Livonia	48152							
29047 Dardanella	Livonia	48152							
18230 Middlebelt Rd.	Livonia	48152							
20414 Hugh	Livonia	48152							
16865 Canterbury St.	Livonia	48154							

17400 Brookview	Livonia	48152					
18306 Gillman	Livonia	48152					
28535 Pickford	Livonia	48152					
28951 Pickford	Livonia	48152					
18671 Lathers	Livonia	48152					
29447 Mark Lane	Livonia	48152					
17115 Cross Winds Rd.	Livonia	48152					
29815 Bobrich	Livonia	48152					
29746 Greenland	Livonia	48154					
16853 Ryan Rd.	Livonia	48154					
28899 Broadmoor	Livonia	48154					
28984 Rayburn	Livonia	48154					
17454 Brookview Dr.	Livonia	48152					
18156 Deering	Livonia	48152					
29423 Six Mile Rd.	Livonia	48152					
30672 Munger	Livonia	48154					
17933 Lathers	Livonia	48152					
18908 Brentwood	Livonia	48152					
30110 Greenland	Livonia	48154	Had to buy generator for sump pump				
30974 Greenland	Livonia	48154	Called 2 weeks ago about branches on wires and never received a call back				
29790 Greenland	Livonia	48154					
18935 Maplewood	Livonia	48152					
17135 Catherine Ct.	Livonia	48152					
29635 Munger Dr.	Livonia	48154					
29624 Mark Lane	Livonia	48152					
18492 Gillman St.	Livonia	48152					
18524 Deering	Livonia	48152					

31357 Bobrich	Livonia	48152						
18330 Gillman St.	Livonia	48152						
18189 Lathers	Livonia	48152						
29712 Mark Lane	Livonia	48152						
30205 Six Mile Rd.	Livonia	48152						
28117 Six Mile Rd.	Livonia	48152						
18312 Grimm	Livonia	48152						
29543 Mark Lane	Livonia	48152						
17368 Doris	Livonia	48152						
18286 Gillman	Livonia	48152						
18857 Lathers	Livonia	48152	Neighbor has oxygen machine that requires electricity					
29600 Greenland	Livonia	48154						
17220 Louise	Livonia	48152						
28519 Sunnydale	Livonia	48154						
28635 Pickford	Livonia	48152						
17231 Stammich	Livonia	48152						
29772 Greenland	Livonia	48154						
17448 Brookview	Livonia	48152						
15809 Harrison	Livonia	48154						
17474 Doris	Livonia	48152						
17551 Middlebelt Rd.	Livonia	48152						
29748 Mark Lane	Livonia	48152	On oxygen					
29694 Ravine Dr.	Livonia	48152						
30761 Bobrich	Livonia	48152						
18417 Foch	Livonia	48152						
17457 Brookview	Livonia	48152						
18094 Floral	Livonia	48152						

18354 Gillman	Livonia	48152							
18211 Lathers	Livonia	48152							
30850 Munger	Livonia	48154							
18956 Brentwood	Livonia	48152							
29027 Sunnydale	Livonia	48154							
29167 Mark Lane	Livonia	48152							
30035 Munger Dr.	Livonia	48154							
16880 Savoie	Livonia	48154							
18285 Deering	Livonia	48152							
16112 Middlebelt Rd.	Livonia	48154							
17245 Oporto Ave.	Livonia	48152							
37215 Ladywood	Livonia	48154							
15953 Brentwood	Livonia	48154							
28490 Clarita	Livonia	48152							
29544 Mark Lane	Livonia	48152							
17345 Brookview	Livonia	48152							
19246 Merriman Rd.	Livonia	48152							
29736 Greenland	Livonia	48154							
31643 Six Mile Rd.	Livonia	48152							
29724 Mark Lane	Livonia	48152							
17251 Purlingbrook	Livonia	48152							
29840 Greenland	Livonia	48154							
18327 Pershing	Livonia	48152							
17275 Cross Winds Ct.	Livonia	48152							
18231 Lathers	Livonia	48152							
31500 Vargo	Livonia	48152							
15951 Sunbury	Livonia	48154							
15953 Brentwood	Livonia	48154							

17328 Starnwich

Livonia

48152

housedems.com "DTE Power Outage"

housedems.com <michiganhousewebdev@gmail.com>

Sat 2/25/2023 9:48 AM

To: Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

From: DeborahCessante <dcessante@outlook.com>

First Name: Deborah

First Name: Cessante

Address: 34607 Bristol St

City: Livonia

ZIP Code: 48154

Phone: 3136953542

Email: dcessante@outlook.com

Subject: DTE Power Outage

Message Body:

Hello. I reached out to you a couple of days ago, requesting that you contact DTE on our behalf since the power outage was continuing to last into its second day. Your assistant called me yesterday and informed me that DTE was going to get Livonia's outages addressed right away and to email you back today. I'm happy to say that our power returned just before 7 pm last night. We likely did lose the contents of our refrigerator but I'm hopeful that our frozen food is still good. I lost two days of work and spent about \$300 on heaters, lanterns, flashlights, and fast food. So, not too thrilled with the overall experience with DTE, but I'm grateful it did not last any longer.

Thank you for your help in getting this resolved.

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This e-mail was sent from a contact form on housedems.com

([https://nam11.safelinks.protection.outlook.com/?](https://nam11.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhousedems.com%2F&data=05%7C01%7CLauriePohutsky%40house.mi.gov%7C3689bbaf763d4dff22e908db173f5547%7C2d22da34df4044e581670c9860b4a3a9%7C1%7C0%7C638129333026282004%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=2JJ%2BDLmFTQGgPsw581ho2YROawJPqOeKH%2B9KWcQB2Fk%3D&reserved=0)

[url=https%3A%2F%2Fhousedems.com%2F&data=05%7C01%7CLauriePohutsky%40house.mi.gov%7C3689bbaf763d4dff22e908db173f5547%7C2d22da34df4044e581670c9860b4a3a9%7C1%7C0%7C638129333026282004%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=2JJ%2BDLmFTQGgPsw581ho2YROawJPqOeKH%2B9KWcQB2Fk%3D&reserved=0](https://nam11.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhousedems.com%2F&data=05%7C01%7CLauriePohutsky%40house.mi.gov%7C3689bbaf763d4dff22e908db173f5547%7C2d22da34df4044e581670c9860b4a3a9%7C1%7C0%7C638129333026282004%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=2JJ%2BDLmFTQGgPsw581ho2YROawJPqOeKH%2B9KWcQB2Fk%3D&reserved=0))

housedems.com "Power Outage and Unable to Contact DTE"

housedems.com <michiganhousewebdev@gmail.com>

Wed 2/22/2023 9:30 PM

To: Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

From: ZinetHyssen <zinethyssen@gmail.com>

First Name: Zinet

First Name: Hyssen

Address: 14751 Heyer

City: Livonia

ZIP Code: 48154

Phone: 7347426777

Email: zinethyssen@gmail.com

Subject: Power Outage and Unable to Contact DTE

Message Body:

Representative Pohutsky,

I am contacting you on behalf of my sister, Suzan Hyssen, a fellow Livonia resident. She has lost power at her home (29580 Minton, 48150) and didn't charge her phone. She has tried to contact DTE but has been unable to get through either through a phone call or via the internet. I also tried to report her outage on their website and receive an error message. When I try calling, I get a message that states the DTE phone provider is unable to connect the call to their call center.

I wanted to make sure this outage is reported somehow to have an accurate reflection of the total number of outages. The outage appears to be on one side of the street.

Thank you for you assistance.

Zinet Hyssen

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This e-mail was sent from a contact form on housedems.com

([https://nam11.safelinks.protection.outlook.com/?](https://nam11.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhousedems.com%2F&data=05%7C01%7CLauriePohutsky%40house.mi.gov%7C255c5e6910cc46ae11f608db1545f40a%7C2d22da34df4044e581670c9860b4a3a9%7C1%7C0%7C63812716)

[url=https%3A%2F%2Fhousedems.com%2F&data=05%7C01%7CLauriePohutsky%40house.mi.gov%7C255c5e6910cc46ae11f608db1545f40a%7C2d22da34df4044e581670c9860b4a3a9%7C1%7C0%7C63812716](https://nam11.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhousedems.com%2F&data=05%7C01%7CLauriePohutsky%40house.mi.gov%7C255c5e6910cc46ae11f608db1545f40a%7C2d22da34df4044e581670c9860b4a3a9%7C1%7C0%7C63812716)

2419668882%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjE4aWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=HwhxmT%2FS2SwKzWG7SjLd%2BedHGrApp2H8yp1OyjpJE4k%3D&reserved=0

DTE outage issues again

Sean Teets <seanywog@yahoo.com>

Sun 2/26/2023 10:11 AM

To: Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

[You don't often get email from seanywog@yahoo.com. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Hello Laurie,

My name is Sean Teets, and I am emailing you about the DTE outage that is happening in your district now. Livonia has been getting hit left and right with losing power for the last few years from a storm, or just a gust of wind, and it is getting ridiculous.

Forgive me if I'm wrong, but I remember talk of either the city of Livonia or some of the people in Livonia were planning to sue DTE over the constant power outages in Livonia. If this is true, what is happening with that?

Also, I have been seeing a number of issues with the cable companies in our area have not been helping get service back up for their customers as well. I have WOW, and have not had service sense Wednesday night. I have seen that Spectrum has been out in the area as well. We have no had any updates on repairs, or seen and vehicles from either company around for repairs. I've only seen 5 DTE trucks sense Thursday, and they were all driving.

Can you please find out what is going on here with this constant issues? People cannot work or even stay in their homes until these programs are corrected.

Thank you for your time.

Sean Teets

Sent from my iPhone

#28012 DTE Power Outage: Steve Shatock

Submitted **Received via**

February 26, 2023 at 3:00 PM Mail

Requester

Representative.Pohutsky@aam-storage.lsb.legislature.mi.gov <representative.pohutsky@aam-storage.lsb.legislature.mi.gov>

Status	Type	Priority	Group	Assignee	Ticket status
Solved	-	Normal	Staff	Thomas Randle	Solved

Custom Subject

Voice Message from 7346552711

Representative.Pohutsky@aam-storage.lsb.legislature.mi.gov February 26, 2023 at 3:00 PM

Voice message copy

Caller: 7346552711

Duration: 00:56

To hear the voice message, play the attached recording or call your Messaging mailbox.

Messaging access number: 77990

Audio_Recording_S2-000223_001_compand.wav

Thomas Randle February 27, 2023 at 10:27 AM

Internal note

Steve Shatock: 2482423440

Out of power since Wed, said it would be back Sun but new estimate is Tues
19828 Merriman Rd.

Thomas Randle February 28, 2023 at 12:00 PM

Internal note

Called back, power restored. Documented

Support Software by **Zendesk**

DTE Needs to Be Held Accountable

Jason Covey <jason_covey@nal.com>

Tue 3/7/2023 12:50 PM

To: Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

You don't often get email from jason_covey@nal.com. [Learn why this is important](#)

Laurie,

My family lost power twice in 2 weeks due to DTE's negligent maintenance practices. Clearly they value maximizing shareholder profits over providing Michigan residents with reliable electricity. There is a reason monopolies are bad for the consumer. The first power outage lasted 5 days. My family lost over \$250 dollars of groceries and had to spend another \$300 on propane heaters to keep the house from freezing over. Less than a week later we lost power again costing us another weeks' worth of perishables. We were lucky, because all we were out was a decent sum of money, I can only imagine what the less fortunate residents had to face.

Of course, this is nothing new. Since moving to Livonia 3 years ago my neighborhood has lost power about a dozen times. Pretty much every time it rains hard.

As my representative to the state of Michigan, I implore you to hold DTE accountable for their near criminal negligence. Perhaps a state law mandating that utility companies pay their customers a reasonable sum of money for every hour the power is out. Unless the power outages start costing DTE shareholders more than the lack luster maintenance practices yields, nothing will change.

Sincerely,

A pissed off constituent

NOTICE NAL DISCLAIMER: Please consider the environment before printing this email. This e-mail and any attachments to it are intended only for the identified recipient(s). It may contain proprietary or otherwise legally protected information of NAL. Any unauthorized use or disclosure of this communication is strictly prohibited. If you have received this communication in error, please notify the sender and delete or otherwise destroy the e-mail and all attachments immediately. This email was scanned for malware before transmission, but the recipient should scan for malware as well. North American Lighting, Inc. does not accept any liability for damage caused by viruses transmitted in this email.

Dte strikes again.

Louise Ramsay <lmgramsay@gmail.com>

Tue 2/28/2023 11:19 AM

To: SenDPolehanki@senate.michigan.gov <SenDPolehanki@senate.michigan.gov>; Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

 3 attachments (10 MB)

20230227_141649.jpg; 20230227_141540.jpg; 20230227_141509.jpg;

Because I had partial power I will be ineligible for the 35 dollar credit. I threw out a least \$100. Worth of food. Freezers cease to freeze after 48 hours. 96 hours is way off the mark. My home insurance has a 1000. Deductible. If you got money for a generator, you're fine. The war on the middle class continues what can you do to help

No power for the 4th day

Louise Ramsay <lmgramsay@gmail.com>

Sun 2/26/2023 3:45 PM

To: SenDPolehanki@senate.michigan.gov <SenDPolehanki@senate.michigan.gov>; Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

Dear Sen. Polehanki And Rep. Pohutsky, Please help us here on Rensellor St. In Livonia. Power went out Wednesday. Cold and dark. Louise Ramsay. 19445 Rensellor St, Livonia, MI 48152

Call to Action

Sandra Oswalt <sandra.oswalt1@gmail.com>

Tue 2/28/2023 11:25 AM

To: Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

You don't often get email from sandra.oswalt1@gmail.com. [Learn why this is important](#)

Dear Representative Pohutsky,

I am writing to you today as a Livonia city resident that has experienced yet another power outage in freezing cold temperatures. I know you are familiar with the concern of thousands of others that are experiencing the same thing.

My purpose in writing is simply a strong call to action. DTE must be investigated and held accountable for the deteriorating infrastructure. Like thousands of others, I have lost hundreds of dollars in food, and miserably endured freezing temperatures in my home....while DTE increased my rates. I have lost power many, many times with no reimbursement for any of my food loss, or discomfort. In fact, I filed a complaint with DTE over a year ago about power surges that happened around a 5-day power loss that damaged the mother board on my stove. I had to replace my stove as well and have other electronics repaired. I was denied any reimbursement. Additionally, I could not even get my car out of the garage to get food or go to work without help to lift the door.

To be brutally honest, I can't afford the financial losses every time I lose power. I just spoke with a senior citizen that is very worried about having to replace food on a fixed budget. I have family that have lost all the food in their refrigerator and freezer at least 5 times in the past year.

We need reliable, affordable power. I believe that DTE has gone unchecked for too long. I honestly don't believe this storm was any worse than storms we experience every year. This is Michigan – it happens all the time. It is the lack of maintenance of the grid that is causing the issues. Are you willing to tackle this problem? Do you need support from the community in order to do so? I am willing to help gather stories, sign petitions, etc. to get this fixed.

I look forward to your response.

Kind regards,
Sandra Oswalt
34919 Wood Street
Livonia, MI 48154

DTE

LivingYoungAndWhole LLC <livingyoungandwhole@gmail.com>

Sat 3/4/2023 1:08 PM

To: Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

Good afternoon, Is there any way that you can find out why our power goes out EVERY TIME there is an atmospheric shift? It is SOOO frustrating to be out of power so often. I'm feeling it must be a grid type of situation because although we are out, our neighbors across the street never lose power. We live on Pershing street in Livonia...major cross streets are 6 mile and Inkster.

Any help/insight you can provide would be greatly appreciated.

Thank you,

Trina Young

Complaint with DTE

K Stand <kylhstand@gmail.com>

Fri 3/3/2023 9:05 PM

To: Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

You don't often get email from kylhstand@gmail.com. [Learn why this is important](#)

Hello,

On 2/23/23 at approximately 11am my family lost power at our home. We did not get power again until 2/26/23 late in the evening. I sit and write this to you as my power flickers on and off due to this recent snowfall (3/3/23).

Why am I paying one of the highest rates for electricity yet have the least reliable service in the nation through DTE? How is this acceptable?

Additionally, why did DTE report record profits last year yet want another astronomical rate hike?

Every time it is brought up for them to bury the lines DTE says it is "too expensive."

Nobody has told them to do it all at once, nor did anyone say they have to do everything. But cutting the occasional branch isn't working.

I am asking as my state rep to PLEASE hold DTE accountable.

Additionally I am asking for legislation to stop with the rate hikes and/or mandate burying lines, SOMETHING to make our power grid more reliable.

Thank you,

Kyle

Livonia resident 48152

DTE Power Outages

Darlene Wood <dwood8689@gmail.com>

Mon 3/6/2023 8:58 AM

To: Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

You don't often get email from dwood8689@gmail.com. [Learn why this is important](#)

Hello Ms. Pohutsky,

The recent ice storm exposed serious flaws in DTE Energy's power grid, leaving hundreds of thousands of homes and businesses in the dark for days. And then again, one week later. DTE Energy's response was a \$35 credit on some bills. And, a request for a 13.9% in electric rates. And this after reporting a \$1.1 billion profit. Do you see a problem here? Please let our voice be heard before the Michigan Public Service Commission. **NO RATE HIKE!** Although they are already taking a rate hike by going to time of day rating. Is there anything that we can do to stop the greed? I am also aware that DTE is to spend \$1.3B to help with the infrastructure, but Livonia is not one of those on the list.

Thank you,

Darlene Wood

Re: DTE Power Outage Follow-up

Nick Curtis <nick12curtis@gmail.com>

Tue 2/28/2023 1:54 PM

To: Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

You don't often get email from nick12curtis@gmail.com. [Learn why this is important](#)

Hello Thomas,

Thanks for the quick response to my email. I live at 9599 Cavell St, Livonia MI 48150. I lost power Thursday morning and the initial estimate was Friday night. Then every day they kept pushing it back another day. Received a response Sunday night that it was back on. Went home (been staying with friends) and the power was still not on. DTE then reset the counter so it shows that I have been without power only since Sunday. I'm guessing now i will not be able to receive their credits. I have attached the text updates i was receiving from them since Thursday. Another frustrating part is that I know of other people who have lost power have been restored, lost power again and then restored. Before my house has been restored at all.

1:47



25203

Thursday 10:58 AM

DTE Alert: We're aware of your outage on CAVELL ST. We are working on an estimated restoration time and will provide it soon. Please be safe.

Saturday 9:33 PM

DTE Alert: Due to excessive damage, restoration time for CAVELL ST is now SUN., 02/26. We're working as quickly as possible.

Sunday 4:23 PM

DTE Alert: Unable to confirm power status from the meter at CAVELL ST. If you still have a power problem tell us at outage.dteenergy.com

DTE Alert: We apologize for the restoration delay at CAVELL ST. Issue beyond service line. A technician has been alerted. Check status <https://outage.dteenergy.com/>

Yesterday 9:06 PM

DTE Alert: CAVELL ST estimated to be restored on WED., 03/01. Crews

> wrote:

STATE REPRESENTATIVE

LAURIE POHUTSKY

REPRESENTING THE 17TH DISTRICT IN MICHIGAN'S HOUSE OF REPRESENTATIVES



Would

you please provide your address, approximately when you lost power, the status of your power and the approximate time of restoration if applicable? Our office will be meeting with DTE to discuss the number of outages that happened last week and improvements that should be made moving forward. In the meantime, we are working to ensure that those affected have their power restored soon. Thank you and I look forward to hearing from you.

Respectfully,
Thomas Randle

Sincerely,

Laurie Pohutsky
Speaker Pro Tempore
House District 17

Contact Me

State Representative Laurie Pohutsky
Capitol Building, 2nd Floor
House Wing, Room 251
Lansing, MI 48933

Phone: (517) 373-1530
Fax: (517) 373-1575

[PWLLGR-PWR3Q]

Re: DTE power outage / need to reform that company!!!

Michael Flaherty Jr <mflahertyjr@gmail.com>

Mon 2/27/2023 1:23 PM

To: Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

You don't often get email from mflahertyjr@gmail.com. [Learn why this is important](#)

Thanks for the email.

I lost power at 11:15 AM on 2/24 and cam back on at 6:10 PM on 2/26.

The DTE workers also said that I needed to pay for an electrician to repair the pipe that was broken off that runs from the power meter to top part of the house where the line is routed to the pole. This will cost several hundred dollars, I think. Even so, I find it difficult to believe that DTE is responsible for the meter and the wires but not the area in between the two? I suspect they are trying to wiggle out of putting labor hours towards that. Anything you can do to help wit this would be greatly appreciated.

Sending the work order and a picture from from back window.

Mike Flaherty
2489177674

On Mon, Feb 27, 2023, 12:02 PM Office of Rep. Pohutsky <lauriepohutsky@house.mi.gov> wrote:



Hello Mike,

Thank you for reaching out to the Office of Speaker Pro Tempore Laurie Pohutsky.

Please know that we have been in contact with DTE throughout the past few days, about when we can expect restoration and making sure that DTE was aware of those who reached out to our office. As of this morning, 95% of outages in Livonia should be restored. We do intent to meeting with DTE about improvements that need to be made on their end. In the meantime, can you please let us know if you lost power over the last week, approximately when you lost power and if it's been restored, approximately when it was. We will be using this information during our meeting with them.

Once again, thank you for reaching out to our office and I look forward to hearing from you.

HELP power outage

Holly Hood <hllys4@icloud.com>

Sun 2/26/2023 11:11 AM

To: Rep. Laurie Pohutsky (District 17) <LauriePohutsky@house.mi.gov>

Cc: hllys4@gmail.com <hllys4@gmail.com>

[You don't often get email from hllys4@icloud.com. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

I'm a resident of Livonia. I've been without power since Wednesday night. I've gotten no restoration date and received my first text acknowledging the outage Saturday. What is being done??? We need help. My whole neighborhood is out. Nobody is talking about it or giving answers yet our rates just increased. Someone needs to be held responsible. All good gone and health supplies being trashed due to no refrigeration.

Sent from my iPhone

#27948 DTE Outage_Julie Roach

Submitted

February 24, 2023 at 11:59 AM

Received via

Mail

Requester

Representative.Pohutsky@aam-storage.lsb.legislature.mi.gov <representative.pohutsky@aam-storage.lsb.legislature.mi.gov>

Status	Type	Priority	Group	Assignee	Ticket status
On-hold	-	Normal	Staff	Thomas Randle	On-hold

Custom Subject

Voice Message from 2489103736

Representative.Pohutsky@aam-storage.lsb.legislature.mi.gov February 24, 2023 at 11:59 AM

Voice message copy

Caller: 2489103736

Duration: 01:03

To hear the voice message, play the attached recording or call your Messaging mailbox.

Messaging access number: 77990

Audio_Recording_S2-000514_001_comand.wav

Thomas Randle February 24, 2023 at 12:12 PM

Internal note

Power is out, asking what can be done. Also had power outage last month in her cul-de-sac.

Called back, let her know our projection and to ask that she send an email when her power is restored. She said that her neighbors will also be doing so.

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