



# Working with Our Neighbours for a Brighter Future

CN IN YOUR COMMUNITY

# 2018



# CN Public Inquiry Line

## Your Entrance to CN

CN is committed to maintaining a positive and proactive approach in the communities in which we operate. To keep the lines of communication open and deliver accurate, consistent information to the public, we have established an inquiry line to respond to the questions or issues that matter most to you.

CN's *Public Inquiry Line* handles calls and emails about every aspect of our business. The *Line* is the central point of contact for the public with non-emergency concerns, such as:

- Condition of property and crossings
- Environment
- Permits and/or flag persons
- General operations

Whether your question is about our physical plant or operations, our staff has the expertise to provide the answer.

### CN Public Inquiry Line Contact Information

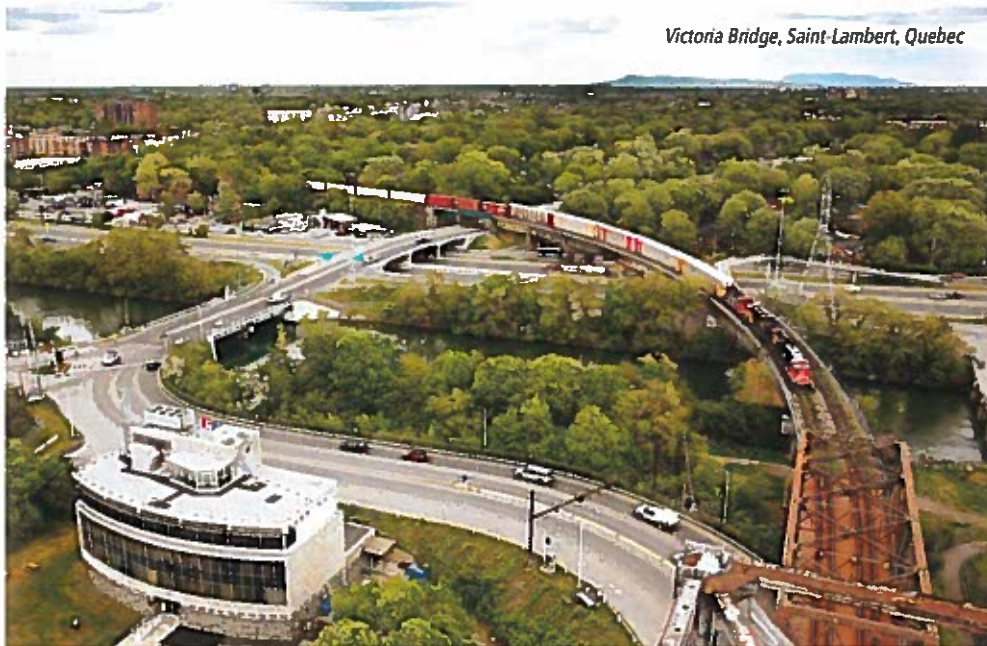
8 a.m. to 6 p.m. ET, Monday to Friday

**Toll-free:** 1.888.888.5909

**Email:** [contact@cn.ca](mailto:contact@cn.ca)

### CN Police Service emergency line:

1.800.465.9239



Michelle Hannan



Nadia Mastropasqua



Rafael Montero



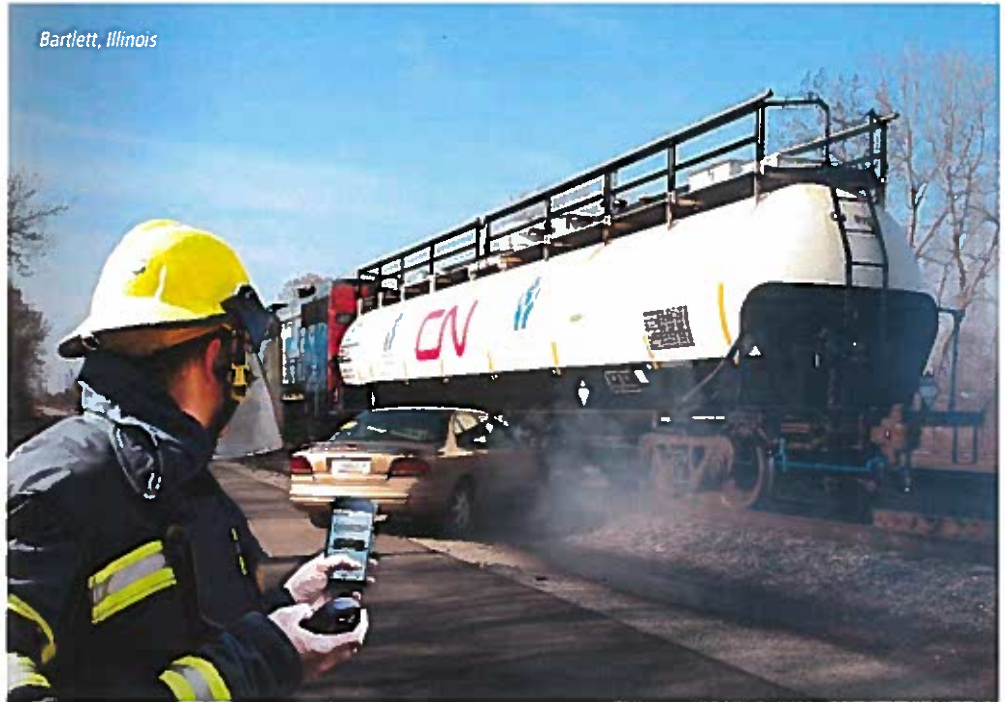
Simon Pelletier

*Contact us with the questions or issues about CN that matter most to you.*

## Sharing Information about Dangerous Goods

CN works with Transport Canada and the Federation of Canadian Municipalities to provide more detailed historical dangerous goods information to emergency response agencies that register through Transport Canada. Registered communities also receive an annual report that provides information on the type of dangerous goods moving through a jurisdiction, which can be shared with the public. As well, CN publishes information about the dangerous goods moving on its network through each province on [cn.ca/en/safety/municipalities/moving-dangerous-goods](http://cn.ca/en/safety/municipalities/moving-dangerous-goods)

CN continues to work with rail industry partners, municipal leaders and governments to advance our collaboration with communities on emergency response planning and better sharing of relevant information on dangerous goods traffic.

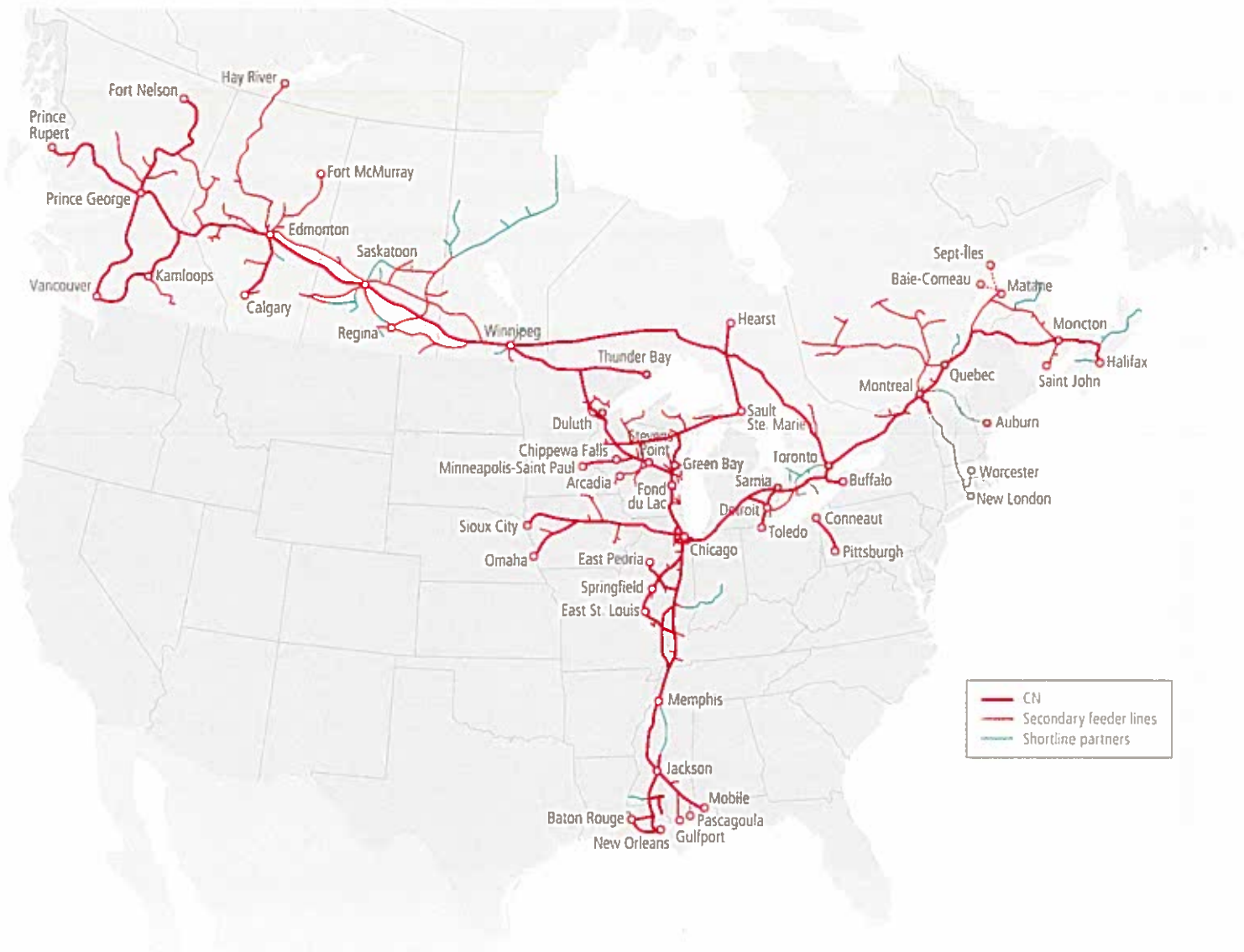


## AskRail™ Mobile Application

The AskRail app is a collaborative effort among the emergency response community and all North American Class 1 railroads, of which CN is a member. The AskRail mobile app lets emergency responders – the only parties eligible to use the application – determine the contents of a railcar through a simple search. The app also provides railway emergency contact information and resources to support incident response. AskRail provides relevant information to emergency responders in real time, which helps them make more informed decisions about how to respond effectively to a rail emergency. More than 3,300 firefighters, police officers and emergency managers across CN's North American network have downloaded the AskRail mobile app.

For more information on CN's leadership in safety, please visit [cn.ca/safety](http://cn.ca/safety)





## CN is North America's Railroad

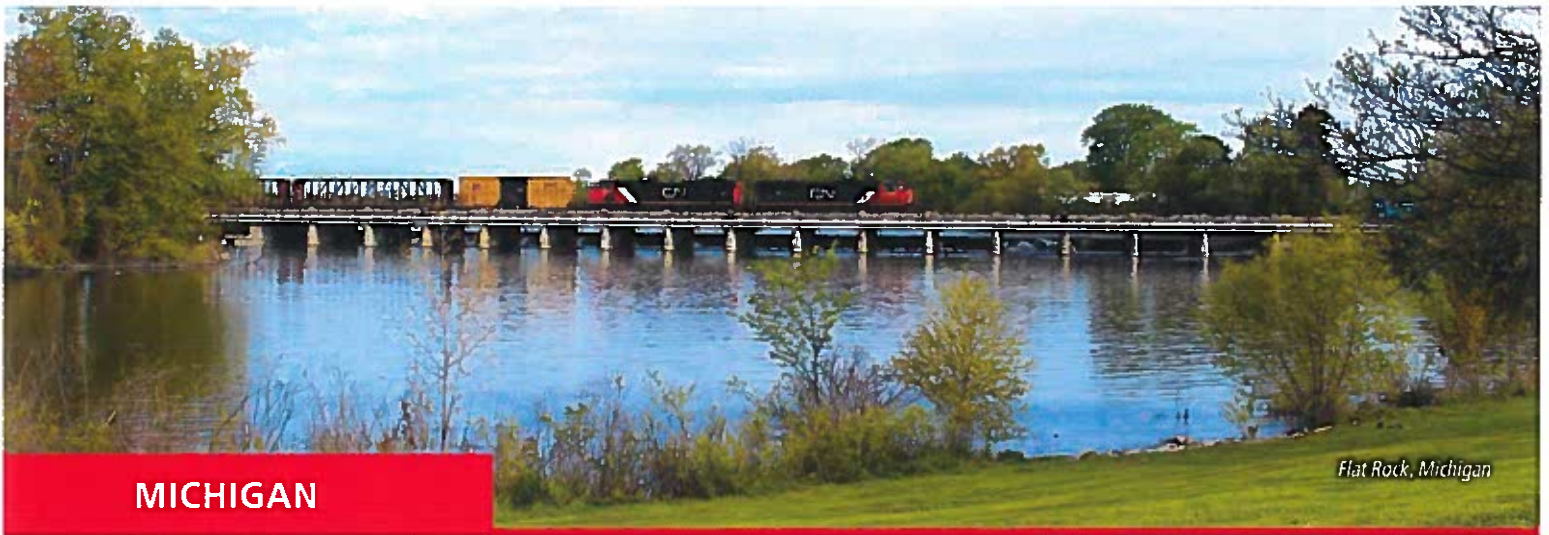
In business for nearly 100 years, CN is a leading transportation and logistics company, and the only transcontinental railway in North America. Our nearly 20,000-mile network spans Canada and Mid-America, connecting 10 ports on three coasts. Our resource-rich, manufacturing-intensive network, along with our co-production agreements, routing protocols, marketing

alliances and interline agreements, provide connections to approximately 75% of consumers across North America.

When we say CN is a true backbone of the economy, it reflects the key role we play in fostering the prosperity of the communities we serve. We offer fully integrated rail and other logistics services, including intermodal, trucking, marine shipping, freight forwarding, warehousing and customs brokerage. Each year, we transport over 300 million tonnes of cargo worth about \$250 billion, including about 20%

of Canada's exports. Serving exporters, importers, retailers and manufacturers, we move raw materials, intermediate goods and finished products to market, touching the lives of millions of people every day. If you eat it, drive it or use it, chances are we move it.

*CN plays a key role in fostering the prosperity of the communities we serve.*



Flat Rock, Michigan

## MICHIGAN



CN is the largest of three Class I railroads operating in Michigan. CN's operations cross the state's Lower Peninsula with rail yards in Battle Creek, Flint, Port Huron and Flat Rock. CN also has a railcar/locomotive repair shop in Battle Creek. In the Upper Peninsula of the Wolverine State, CN has rail yards in Escanaba and Gladstone. CN has another international rail crossing at Sault Ste. Marie.

One in four finished automobiles built in Michigan is moved on a CN train. CN has two automotive distribution facilities in the state, including at Cory Yard outside Lansing at the Delta Township General Motors plant, two CN CargoFlo® bulk handling centers as well as forest products and metals distribution facilities.

Michigan is home to the Paul Tellier tunnel between Port Huron and Sarnia, which serves as the border crossing for CN train traffic moving between Eastern Canada and the U.S. Midwest. CN also has an intermodal facility in Ferndale, in suburban Detroit. CN hosts several Michigan Amtrak trains, including trains terminating in Port Huron and Pontiac.

In 2017, CN invested about \$58 million to strengthen our rail network and support safety, efficiency and long-term growth in Michigan. The program focused on the replacement of rail and ties, bridge and culvert maintenance, level crossing rehabilitations, and signal improvements.



*"CN is a great partner to businesses and communities in the 10<sup>th</sup> District and across the state of Michigan."*

*Congressman Paul Mitchell*

## Community Partnerships

In 2017, CN invested in 10 Michigan-based organizations, including:

### United Way

CN donated nearly US\$50,000 to support the following communities:

- Battle Creek and Kalamazoo Region
- Capital Area
- Delta County
- Eastern Upper Peninsula
- Genesee County
- Southeastern Michigan
- St. Clair County

### Northern Lights YMCA

CN supported the YMCA's annual Strong Kids program, which ensures that all children in the region can learn to swim. The program also provides safe before/after school care where children are provided a snack, homework help and physical activity.

### Michigan Operation Lifesaver

Michigan Operation Lifesaver is part of a national, non-profit education program dedicated to ending tragic collisions, fatalities and injuries at highway-rail grade crossings and on railroad rights-of-way.

### Michigan Railroad History Conference

CN supported the 14<sup>th</sup> Michigan Railroad History Conference, which included historical presentations, field trips and informal panel discussions on the history of railroading in Michigan.

## MICHIGAN IN NUMBERS

*As at December 31, 2017*

**800** Railroaders employed

**909** Route miles operated

**US\$115M** Local spending

**US\$91M** Capital investments

**US\$4M** Cash taxes paid

**US\$53K** Community partnerships

**US\$24.8B** of goods exported to Canada in 2017. Canada is Michigan's #1 customer.

*Source: U.S. Census Bureau and Government of Canada*